



CLEANING AND MAINTENANCE



**South
Devonshire**
HOLIDAYS



@SouthDevonshireHoliday
Owners



@DevonOwners



@SouthDevonshireHolidaysLtd

WWW.SOUTHDEVONSHIREHOLIDAYS.CO.UK



PROFILE

Here at South Devonshire Holidays, we strive to provide holiday homeowners with peace of mind by delivering flexible and high-quality holiday property management services. Our primary goal is to render exceptional customer service at all times when realising your property's full potential.

We offer flexible, delivery-focused and cost-effective service solutions designed specifically with holiday homeowners and guests in mind. In addition, our friendly team offers a wealth of experience within holiday property, customer and supplier management.

Formed in 2018, we have effectively assisted holiday property owners in subletting their properties and maximising profits.

Our experience and expertise can help you reach the full potential of your holiday let. Our success is your success!

BUSINESS REVIEW

OUR MISSION STATEMENT

At South Devonshire Holidays, we strive to provide homeowner partners with peace of mind through high standards of service and home care and provide guests with exceptional customer service and enjoyable vacation experiences that help create lifelong memories with family and friends.

Our friendly staff and innovative management are efficient and cost-effective, providing value to homeowners, customers, and guests.

CORE VALUES

The core values from which we define our company culture and brand are:

- **Integrity:** honest and trustworthy
- **Professionalism:** knowledgeable and respectful
- **Enthusiasm:** passionate, caring, and dedicated to helping others
- **Exceptionalism:** provide exceptional service and tirelessly strive to exceed expectations of homeowners and guests
- **Innovation:** entrepreneurial; seeking new ways to improve operational efficiency, owner benefits and the guest experience
- **Community:** serve and support our community and those that are less fortunate than ourselves



CLEANING AND MAINTENANCE SERVICES

GREAT PARTNERS ARE HARD TO FIND!

When undertaking the Private Sub-Letting, the Directors of South Devonshire Holidays couldn't begin to understand the mammoth undertaking that was in front of them.

Both Directors were not local to their property, and as such, they had to rely heavily on the partnerships they had to build up within the area.

One of the main issues that were a concern was the quality of the cleaning. In the beginning, they had guests complaining about different hygiene issues that faced them when they arrived, with the cleaners refusing to come back out and rectify - meaning the owners were stuck and often out of pocket compensating their team's shortfalls.

As the years progressed, South Devonshire holidays have used numerous tradespeople for upkeep, extending, and refreshing due to wear and tear.

We are pleased to have several people across different trades within our preferred supplier's list.

These people have been personally tried and tested and have met and often exceeded expectations. These ranged from cleaners to plumbers, electricians to pest control we have it covered.

If there is a trade or a project you need to, let us know, and we can recommend the right person for your needs.

We have been doing this for a number of years, with high praise given to those we recommended.

South Devonshire Holidays

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Helping your
guests make
memories



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Devonshire**

HOLIDAYS

**SOUTH DEVONSHIRE HOLIDAYS LTD
COMPANY REGISTRATION NUMBER 13517188**